

Terms and Conditions:

USE OF SITE

You agree to use this site in a responsible manner that is in full compliance with these Terms and Conditions and with your local laws. You agree that you will not use the Design Your Own Card site to produce bank card products that are offensive, unlawful, harassing, libelous, threatening, harmful, obscene, malicious or otherwise objectionable. You are solely responsible for the content you incorporate into your card design and you confirm that you are the owner of or are authorized to use such content. You agree that you are responsible for protecting your password and controlling access to your registered account. You agree that you will be responsible for all orders placed or other actions that are taken through your registered account.

FEES

The charge for this service will be \$9.95 per designed card.

INDEMNIFICATION

You agree to indemnify and hold harmless Holyoke Credit Union from any and all loss, expense or damages on any and all manner of claims, demands, actions and proceedings that may be instituted against Holyoke Credit Union on grounds alleging that said printing violates any copyright or any proprietary right of any person, government or business entity.

LIMITATION OF LIABILITY

In no event shall Holyoke Credit Union or its suppliers or vendors, their officers, directors, employees or agents be liable for any special, incidental, indirect or consequential damages of any kind, or for any damages whatsoever resulting from loss of use, data or profits, arising out of or in connection with the use or performance of this site or Design Your Own Card products and services.

CUSTOMER SUBMITTED ART FILES

The Design Your Own Card site is not liable for any color shift that occurs in conversions from RGB to CMYK color modes. All art files should have a minimum resolution of 600 DPI (Dots per Inch) before they are submitted. The image size must be at least 2100 pixels wide by 1344 pixels tall to ensure that adequate image information exists to generate a printable card design. 4 MB is the maximum size accepted. The Design Your Own Card site is not liable for degraded print quality resulting from art file elements (artwork, graphic images, photographs, etc.) that fail to meet this standard. Additional formatting standards may apply.

ONLINE PROOFING & COLOR MATCHING

The Design Your Own Card site does not provide nor purport to provide any color matching guarantee as pertains to screen-viewable, electronic (online) proofs approved by Customer and printed matter produced thereafter. Online proofs are provided solely for reviewing positioning, text accuracy, image proportion and placement.

ORDER CANCELLATION

You may cancel an order prior to print production. If you cancel your order, you will be responsible for all applicable charges.

RETURNS AND REFUNDS

Your order is unique to you and has no re-sale value. All Sales Are Final. If we verify that we made an error, we will re-print the order free of charge. No refunds or credits will be issued.

Design Your Own Card RIGHT TO CANCEL

Holyoke Credit Union reserves the right to cancel your order at any time and refund your money. Holyoke Credit Union will work in good faith to fulfill your order. However, unexpected equipment failure, material shortages, natural disasters and pricing errors are among the reasons we may not be able to fulfill your order. If we cancel your order you will be notified and the money you paid for the order will be promptly refunded in full.